	GIMNASIO SABIO CALDAS (IED)	Código	PENP - 01
GIMNASIO SABIO CALDAS	Nuestra escuela: una opción para la vida	Versión	001
	GUÍAS DE APRENDIZAJE – PLAN	Fecha	18/03/2020
	ESCOLAR	Proceso	Gestión Académica

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Periodo aca	do académico tercer Periodo							
Tiempo de ejecución de la actividad			from October 19 <sup>th</sup> to October 29th					
¿Qué competencia(s) debo alcanzar?			Express in oral and write way and identify in text or audios experiences and events.					
Temáticas mediadoras		Hote	el situations (verbal tenses )					
		Respect the opinions of others and actively participate in class.						
Metas		Expre	<b>s de aprendizaj</b> ss in oral and wri vents, dreams, ho	te way and id	•	t or audio	s experiences	

# **CRÍTERIOS DE EVALUACIÓN:**

¿QUÉ SE VA A EVALUAR?	¿CÓMO SE VA A EVALUAR?	¿CUÁNDO SE VA A EVALUAR? Fechas
Students identify the expressions in different contexts.	Reading and writing	25-29 October

Students read and write a	Writing listening	1-5 November			
short dialogue.					
SEMANA 1					

#### SEMANA 1

#### 25-29 October

#### **ACTIVIDAD INICIAL:**

Make a draw to express how do you feel in your last vacations? And select some students to say their opinion.

#### **CONTEXTUALIZACIÓN:**

#### **English for Hotel Staff**



Working in the hotel industry you will

come across many types of travellers. Some will be business guests, others will be tourists and visitors. Many will speak a different language other than your own. Chances are, plenty of your guests will speak English.

Do you know how to speak politely to a guest in English? Can you understand their requests and serve them accordingly? Whether your job is to take reservations or clean the hotel rooms, these pages can help you learn important words and expressions to use on the job in the hotel industry.

# **ACTIVIDAD DE AFIANZAMIENTO:**

1. Read and practice the dialogue.

**Receptionist:** Good morning. Welcome to The Grand Woodward Hotel.

**Client:** Hi, good morning. I'd like to make a reservation for the third weekend in September. Do you have any vacancies?

**R**: Yes sir, we have several rooms available for that particular weekend. And what is the exact date of your arrival?

**C:** The 24th.

R: How long will you be staying?

**C:** I'll be staying for two nights.

R: How many people is the reservation for?

**C:** There will be two of us.

**R:** And would you like a room with twin beds or a double bed?

C: A double bed, please.

**R:** Great. And would you prefer to have a room with a view of the ocean?

**C:** If that type of room is available, I would love to have an ocean view. What's the rate for the room?

**R:** Your room is five hundred and ninety dollars per night. Now what name will the reservation be listed under?

**C:** Charles Hannighan.

R: Could you spell your last name for me, please?

C: Sure. H-A-N-N-I-G-H-A-N

**R:** And is there a phone number where you can be contacted?

**C:** Yes, my cell phone number is 555-26386.

**R:** Great. Now I'll need your credit card information to reserve the room for you. What type of card is it?

**C:** Visa. The number is 987654321.

R: And what is the name of the cardholder?

C: Charles H. Hannighan.

**R:** Alright, Mr. Hannighan, your reservation has been made for the twenty-fourth of September for a room with a double bed and view of the ocean. Check-in is at 2

o'clock. If you have any other questions, please do not hesitate to call us.

C: Great, thank you so much.

**R:** My pleasure. We'll see you in September, Mr. Hannighan. Have a nice day.

# Semana 2

# **1-5 November**

# ACTIVIDAD DE AFIANZAMIENTO:

1. Work by pairs and create a short presentation using the last dialogue.

# VERIFICACIÓN DE APRENDIZAJES:

Students must take an exam of verbal tenses.

# **REFERENCIAS: WEBGRAFÍA.**

https://www.vocabulary.cl/Lists/Hotel-Dialogues.htm

# **ANEXOS:**